



## The most complete solutions for Hospitality

Restaurants, Pizzerias, Cafeterias, Fast Foods, Self Services, Bars...

[www.icg.eu](http://www.icg.eu)



Restaurants



Pizzerias

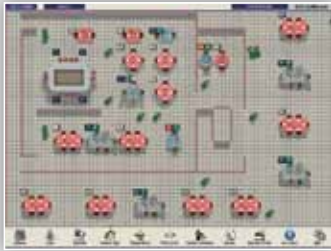


Cafeterias

# Point of Sale solutions for Hospitality

## Main advantages:

- **Easy to use:** Thanks to the touch and visual design staff only require short training.
- **Reliable:** The data is always protected, even on high work situations and multi-user environments.
- **Secure:** The users are identified through fingerprint to access their functions and allowances. System audits all the actions done by employees.
- **Accurate:** It guarantees the cash control, simplifies the cash count and prevents possible thefts.
- **Scalable:** They fit to the size of the customer, from a small establishment to a chain with hundreds of establishments.
- **Profitable:** Enhance sales turnover and help to reduce the consumption of goods and staff cost.



### Order

FrontRest helps waiter to take the order quickly, providing modifiers and offers.



### Kiosk

With ICGKiosk, the client registers and pays the order, by cash or credit card, reducing queues and boosting sales.



### Delivery

The orders are received through the call center and are sent automatically to the nearest establishment to be prepared and delivered.



### Kitchen

All the items are displayed on the kitchen screens speeding up the work and reducing the preparation times.



### Break down

Define the composition of each recipe in order to have a control of the costs and also the stock of the raw materials.



### Warehouse

Control the consumption and rotation of each item. FrontRest suggest automatically the purchase needs.



### Loyalty

Increase your incomes making your clients loyal with several card types: Pre-paid, VIP's, points...



### Offers and Menu

Creation of menus and offers by days of the week and hour range (2x1 in drinks, choose dessert for 2€ more...).

## ICG Touch screen POS

### FlatPOS

Touch Screen POS with 15" Flat Panel



### BeaglePOS

Touch Screen terminal with 15" Flat Panel



### ISPOS

15" Touch Screen terminal



### ISPOSWP

Touch screen terminal with integrated printer



All the ICG POS have aluminum case, are dust and water resistant (IP66) and incorporate the FanLess refrigeration system and SSD hard disk.



Fast Foods



Caterings



Bars

## eMenu

**Electronic touch menu in different languages**



eMenu main screen

Attract customers walking by the restaurant with the interactive electronic touch **eMenu**.

Change easily and quickly menus in digital format.

Inform your customers about the ingredients and nutrition facts (calories, allergens...) of the dishes.

## TeleComanda

**Take orders from the tables**

Software used by the waiter to take orders from a table through a Tablet. Orders will instantly be sent to different processing areas (hot, cold, griddle, wine cellar...), and to the POS to register the sale.

Improves the customer service, prevents possible mistakes and all sales are collected.



Table status screen in a 7" Tablet

## HioScreen

**Kitchen touch screens**

Display in the kitchen the pending courses to be prepared and served, as well as the time spent from the request, streamlining the customer service.

It provides a Wi-Fi system that allows the permanent connection with the different POS in the establishment.

There are 2 types of configuration:

- Fast food
- Restaurants with tables



With HioScreen you can control dishes pending to be prepared and served, as well as the time spent from the request

## ICGPlanner

**Software for the staff management: timetable planning, absence monitoring...**

You can plan timetables and shifts taking into account the staff availability (holidays, illness...).

Control absences and if any unexpected, get a substitute automatically.

Compare the schedule with the employees presence control.



Screenshot of the ICGPlanner daily schedule

## ICGReport

**Indicators and alerts of your company in real-time**

Know about the daily sales, tickets number, covers and the cash count from your smartphone in real-time.



Get from your smartphone the graphical display comparing previous years

## CashDro

**The POS cash drawer that always balances**

Intelligent POS cash drawer to control cash in the Points of Sale.

It offers maximum security, guarantees the cash up, prevents cash losses and minimizes possible thefts.

- Cash is always safe.
- The cash up is always guaranteed even working with several employees.
- One **CashDro** for every need and for every business type.



## Peripherals for Hospitality



**Scales**

For items sold by weight



**Printer**

Tickets thermal printer for the Point of Sale



**Fingerprint**

Staff presence control



**Credit Card**

Links with Pin Pad



**Second Screen/ Customer Display**

Advertising, offers and other promotions



**RFID**

Identification by RF



# MANAGER

The most complete management software

## Communications Headquarter - Establishments

Manage hospitality establishments, own or franchised with efficiency and instant access to all your company data in real-time.

- **Point of Sales management:** Manage all your POS and versions installed in every establishment, plan the deployment of new versions and the installation of new establishments.
- **Centralized maintenance:** Update in a centralized way items, break downs, prices and offers.
- **Accounting and finances:** Manage payments and collections in an integrated way.
- **Cash Counts:** Receive centrally the establishments' cash counts of all the Points of Sale.
- **Backups:** Easy POS replacement without losing any data.

## Clients loyalty

Pre-paid cards,  
VIP, points...

Establish centralized loyalty policies applicable to all establishments of a chain.



Cash closing of your establishments



Balance scorecards

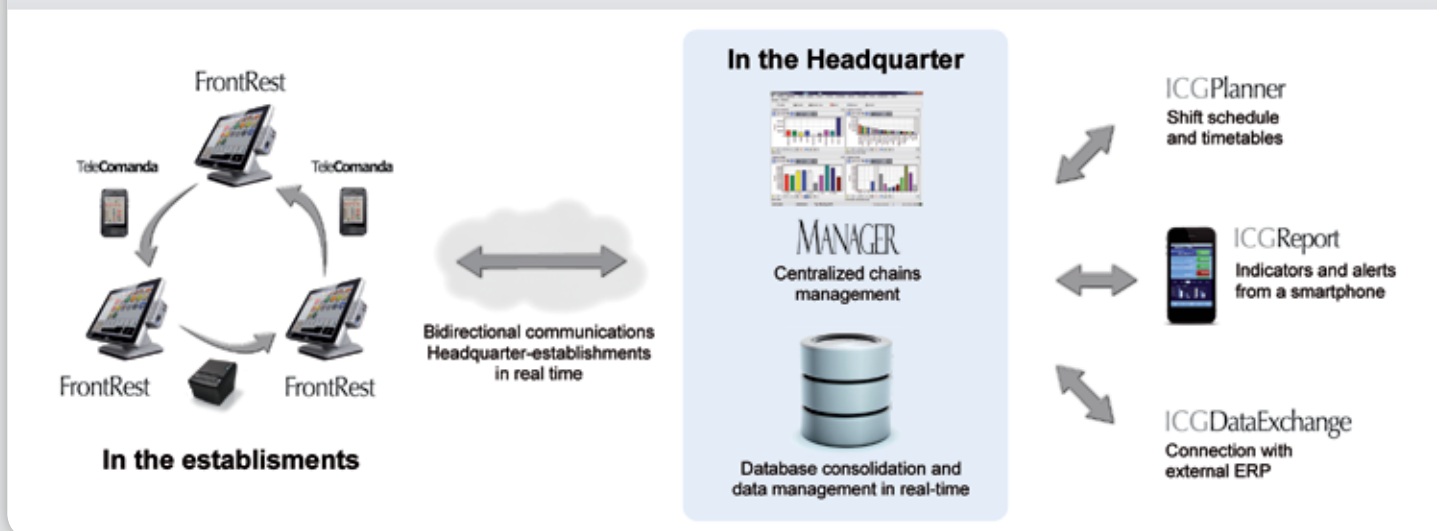
## SMS and e-mail sending

Send customized e-mails and SMS to clients or contacts by segments:

- Offers and promotion notifications.
- Events information.
- Accumulated points balance.



## ICG Solution architecture for Hospitality establishments



Technology and Experience since 1985

Certified Company:



Distributed by:



Mob: 0598-166-887  
204 Beit Asia Building, Ersaal Street.  
Ramallah • Palestine • www.atb.ps